



Regional Loss Prevention Manager - Amazon Logistics

DESCRIPTION

Amazon opened its virtual doors in 1995 and strives to be the world's most customer-centric company, where customers can find and discover anything they might want to buy online.

Amazon Logistics is looking to hire an experienced, innovative, hands-on, and customer-obsessed Regional Loss Prevention Manager

Specific areas of focus include; loss exposure/loss controls analysis, investigations of theft and loss, physical security systems and controls, contract guard services, loss prevention education and awareness programs, background screening, workplace violence and loss prevention audit programs.

Responsibilities:

- Drive the process by which compliance with all corporate loss prevention program standards is attained.
- Identify, develop and implement additional loss prevention program elements required to meet the unique needs of Amazon Logistics.
- Effectively partner with operations and support functions in evaluating current and future business processes and initiatives.
- Serve as a member of a coordinated team of Loss Prevention Managers in relentlessly pursuing improvements to company-wide loss prevention program efforts.
- Perform interior and exterior Loss Prevention audits of the Distribution Centres and Last mile facilities and off site facilities, being alert to and responding to any security of Loss Prevention issues noted.
- Monitor the Distribution Centres and Last mile facilities for compliance of any company security and Loss Prevention policies
- Perform various Loss Prevention inspections, audits, and investigations as required
- Encourage and promote Loss Prevention within the workforce exercising integrity and ethical methods.
- Support the development and deployment of cost effective security systems and solutions to mitigate risks and Modus Operandi.
- Establish and use risk assessment processes to identify and prioritize risks and mitigation means.
- Liaise and cooperate with law enforcement and industry bodies to support Amazon interests.
- Liaise and cooperate with vendors, suppliers and partners to effectively resolve exposures and mitigate risks.
- Positively reflect the Amazon.com security/Loss Prevention department through public relations and customer service; set a personal example of the highest level.
- Demonstrate knowledge of distribution centers loss prevention best practices to include: application of physical security systems, investigation techniques/laws of arrest, management of contract guard agencies, transportation/supply chain loss mitigation techniques.
- Conduct new hire orientation and training.
- Be able to work and travel as required by business needs.

BASIC QUALIFICATIONS

- Experience in security and loss prevention within supply chain and/or express distribution and courier services.
- Relevant qualification in loss prevention, security management, administration of justice, related field or equivalent experience is required.
- Extensive loss prevention experience, including significant experience in a distribution and logistics environment at management level.
- Decision Making/ Problem Solving- demonstrate ability to proactively gather the right data from appropriate sources, probe/consider all of the facts, consider other perspectives; conduct root cause analysis; draw sound inferences; prioritise key factors; act decisively, promptly and confidently; flexible in approach; able to operate with limited guidance from management
- Communication and Influencing- demonstrate ability to identify the customer expectation and adjust language/ style to suit the listener; structure the information using correct terminology and grammar; be articulate and well-reasoned; solution-focused; customer-focused; have excellent follow-up
- Multisite experience

PREFERRED QUALIFICATIONS

- Degree qualified (of higher)
- CPP, PSP
- TAPA training and knowledge

Amazon is an equal opportunities employer. We believe passionately that employing a diverse workforce is central to our success. We make recruiting decisions based on your experience and skills. We value your passion to discover, invent, simplify and build. We welcome applications from all members of society irrespective of age, sex, disability, sexual orientation, race, religion or belief.